



# The DIS & DAT News

March 2009

By Joe Phillips, Disaster Services Manager



## DISNEY DONATING MICKEY'S



We were pleased to learn that The Walt Disney Company has again provided a generous donation to the American Red Cross. This March, Disney provided Mickey Mouse plush toys to the Red Cross for distribution to families affected by both national and local disasters. This marks the fourth year that The Walt Disney Company has donated these popular plush toys featuring its admired Mickey Mouse character to the Red Cross.

Over the last decade, the use of stuffed animals following a disaster has become a symbol of comfort for disaster victims.

What was once considered a supplemental piece of the Red Cross service delivery plan has now become a priority and thanks to Disney's support, chapters will be able to continue offering comforting plush Mickey's to local disaster victims.

Of the 150,000 quantity, approximately 120,000 will be provided to chapter's free-of-charge for distribution to disaster victims. FedEx Corporation, a committed Red Cross disaster partner, has graciously offered to donate the shipping for this program. In addition, Disney is donating their staff time and resources to package and ship allotted quantities to chapters. The remaining 30,000 will be warehoused in a Red Cross Disaster Service Field Supply Center for accelerated deployment on national disaster relief operations.



## UPDATE ON DSHR UPDATE



Thank you to all who have completed your annual update for the DSHR system! We have heard back from just under a hundred of you, and are still waiting to hear from just over two hundred others.

The update is a requirement for all disaster responders – local as well as national. Please complete your update as soon as possible so we can keep you in the active file. If you have not received your update or cannot locate it, please let me know and we can get you another one. If you have questions about the completion of your update, please feel free to contact Jennifer Oumarou, Coordination of Disaster Volunteers at 343-7743 or by e-mail at [OumarouJ@usa.redcross.org](mailto:OumarouJ@usa.redcross.org)



**DISASTER COURSE RETIRED**

The Disaster Mental Health an Overview course has been discontinued. Classes that are currently scheduled will need to be cancelled; this includes the class the Heartland Chapter had scheduled for Saturday, March 21<sup>st</sup>, 2009. The American National Red Cross training unit made the decision to discontinue the course because it was no longer up-to-date and no longer needed in light of the development of the disaster Psychological First Aid course currently being taught.

“Psychological First Aid is an extremely important course and we’d like to see more of our valuable DMH teaching time spent continuing to train our work force in PFA”, stated the national Disaster Mental Health spokesman.

With the eliminations of the DMHO class, more time will be available to teach the Foundations of Disaster Mental Health course and the new military families Psychological First Aid course which is being sponsored by the Service to Armed Forces unit of the American Red Cross. We are hoping our current mental health instructors will have more time available to present these two valuable courses with the elimination of the Overview course.

Classes being offered in March are listed in the following course matrix:

<b>March 2009</b>				
<b>Course Registration Number</b>	<b>Day/Date/Location</b>	<b>Title</b>	<b>Requirements</b>	<b>Time</b>
1970756	Sat/Mar 14 Chpt HQ	Fundamentals of Disaster Assessment	On Line Portion of Fundamentals of Disaster Assessment. Fulfilling Our Mission: Translating Your Compassion Into Community Action (Recommended)	9A – 2P
1970769	Thu/Mar 19 Chpt HQ	Fulfilling Our Mission: Translating Your Compassion Into Community Action	Introduction to Disaster (recommended)	6P – 9P
1983638	Sat/Mar 21 Chpt HQ	Heartland Chapter’s Disaster Action Team Orientation	Orientation to Red Cross, Interview with Disaster Services	9A – 1 P
1983897	Wed/Mar 25 Chpt HQ	Defensive Driving – AARP 55 Alive	None	6P – 10P
1984116	Sat/Mar 28 – Chpt HQ	Client Casework: Providing Emergency Assistance	Fulfilling Our Mission: Translating Your Compassion Into Community Action	8:30A – 5:30P

To sign up for any of these class please call Lacey Lewis at 343-7708.



## A WALK FOR WARMTH AND SO MUCH MORE

By Ashley Dantzler



On a frigid Friday evening in the month of February, people gathered from near and far to walk. Their feet ready and steady and their minds glued to the cause. They were walking for warmth, a cause not for their own, but for those without.



The volunteers of the American Red Cross had a wonderful time walking for warmth. The crowds of people encouraged everyone to exercise their right to volunteer more often. This opportunity to do for others surely pulled at the heartstrings and of the courage of the group. It was more than a walk; it was a chance to provide a warm home for those who need heating assistance.



## RESTRUCTURING

As the organization continues to struggle with a difficult economy, senior leadership at National Headquarters has developed a vision whose outcome is a financially sound American Red Cross. One of the first efficiencies to be implemented will be a new divisional structure. It is hoped that this new structure will improve the flow of information and accountability between the national organization and chapters. Ten divisions will be created in this new structure. Nebraska and the Heartland Chapter will be part of Division #4, which will consist of the states of Nebraska, Kansas, Missouri, Arkansas and Illinois



This new vision for the future also needs to address a fundraising reality that has been flat for a number of years, a remaining budget deficit at National Headquarters even after staff reductions of nearly 1/3 of the national staff, and the closing of the deficits that over half of the organizations chapters are currently running.

In an effort to address these issues, efforts are underway to find further efficiencies in back office functions. One of the first back office efficiencies to be scrutinized and implemented will be a consolidation of accounting functions. It appears that the Heartland Chapter may be asked to assume additional accounting responsibility for a number of other area chapters. We anxiously await the further development of this One Red Cross plan and the New Universe that is to come.



## **NOTE OF THANKS**

The Heartland Chapter received the following note of thanks:

*Dear Mr. Phillips,*

*Allow me to express my sincere appreciation to your organization for its hard work and dedication during the Airshow Major Accident Response Exercise. The American Red Cross truly made a positive impact to the superior outcome of this exercise. I realize we could not produce such a high quality, real-life exercise without your motivated professionals. I appreciate your dedication and continued support to the 55<sup>th</sup> Wing and the United States Air Force*

*Sincerely*

*s/s James J. Jones*

*Brigadier General, USAF*

Individual notes of thanks have been received at the chapter for the many volunteers who participated in the August 2, 2008, MARE drill and have been forwarded by mail to our volunteers.



## **“HELP THOSE WHO HELP”**

So read the headline of an article that appeared in the online versions of the Bellevue Leader. We share the online thank you with our readers.

*Dec. 30, 2008, our home was taken from us by fire. The fire department arrived quickly but we lost our home. We are forever grateful to the firefighters for their strong efforts. We are especially grateful to them for the caring and compassionate way they removed the remains of our lost pets.*

*We would like to also thank the American Red Cross and the Salvation Army, who arrived on the heels of the fire and rescue trucks. We strongly urge everyone to give generously and often to these organizations as well as Bellevue's fire and rescue. The services they provided to us in those first hours were priceless.*

*Our home will be rebuilt and we will soon be back in our neighborhood among our old friends. We thank them, too, for their warmth and caring, for their generosity and rapid help in getting us set up with everything we need to live day to day. They are all true gems.*

*The Enos family*



## **VOLUNTEER NEWS**

Congratulations are in order for Disaster Committee Disaster Assessment Lead Jim Peoples, who has recently been reassigned to the leadership position of Disaster Assessment Manager in the DSHR system. Jim joins the ranks of Tina Price, Nick Farruggia, Dena Howard, Paul Ajuoga, Kate Pepin, F.J. Richter, Jim Johnston, John Young and Arlys Dill who are all ranked as Managers in the DSHR system for the Heartland Chapter. Good job, Jim!

## ***WITH SYMPATHY***

The metro area emergency response community was saddened to learn of the death of one of its very active members. Vikki Stevens who was currently employed by the Bellevue Fire Department died suddenly at her home in LaVista on Thursday, February 19, 2009.

Vikki previously worked at the United Way of the Midlands where she was active as the Coordinator of Volunteers and the Medical Reserve Corps. In these capacities, Vikki helped coordinate the volunteer victim response for a number of major disaster exercises, including Operation Triple Play and Operation Secure Metro. Vikki was also very active with the Omaha Metropolitan Medical Response system and was active in the community's response to the Hurricane Katrina evacuee operation.

We extend our sincere condolences to Vikki's family and to her many friends and coworkers in the emergency response community.



## ***VOLUNTEER SPOTLIGHT***



### ***MEET DAT TEAM MEMBER BONNIE VENHAUS***

Joe has asked me to share with my DAT team members some little known facts about myself so here goes

#### ***CHAPTER ONE "I'M BORN"***



I have been told that it was a dark and dreary day in Lincoln, Nebraska on Friday, March 30, 1940, when I arrived in this world. I was supposed to be a boy and my name was going to be Barney but one look at me and my parents said, "Ooops, the name Barney isn't going to work" thus, the name Bonnie. I grew up in Lincoln, attending Northeast High School and the University of Nebraska when the University's tuition was only \$90 a semester. I earned my tuition by decorating wedding and birthday cakes for a bakeshop where they put me in a wrap-around window, so crowds of people on the street could watch me decorate. Little did I know that a young man kept watching me from across the street. Two years later I married that man and we will celebrate our 48<sup>th</sup> wedding anniversary this year.

## ***BONNIE VENHAUS - CONT***

At U.N.L., I majored in journalism with aspirations of becoming a foreign correspondent but after discovering I didn't enjoy traveling, I turned my focus to advertising. My first career job was in Lincoln writing TV commercials for Miller and Paine, and then Gold's writing newspaper ads.

Upon my husband's graduation from UNL, he, I and now our 6 month old baby girl moved to Omaha. I went to work for Brandeis writing ads and worked there for 13 years becoming their copy chief. I was offered a job at Richman Gordman and, since it was closer to home, I changed jobs and worked for RG for 20 years writing ads, TV commercials, etc. Neil Diamond claims to write the words that make the young girls cry, well, I wrote the words that made the young girls **buy**. During those 20 years, I also spent 5 or 6 years as a professional witch for Mangelsens. During the Halloween seasons, I, along with 2 other witches, hosted their Witch's Tea, made TV commercials, visited children in hospitals, and haunted special events. My name was Asphyxia and I was really quite good at being scary and ugly. I retired my hump and my broom several years ago. I also retired from the world of advertising in 1998. I now enjoy my 15 yr. old biological granddaughter who recently graduated from a modeling school and has modeled for Gordmans and my 2 other grandchildren that my daughter and her husband adopted from the foster care program. They have proven to be both a challenge and a joy for them and me. The last member of our family is our cat. He was found by the Humane Society lost in a trailer park, so my husband named him Moses because he found the "promised land".

The Red Cross came into my life after Katrina. I had more time than money to offer, so someone mentioned the Red Cross. I attended a general meeting thinking I could possibly help in an administrative way or possibly Public Relations. How I ended up on the DAT team is still a mystery to me. I guess it was just meant to be. I remember my first fire call. It was with Verlan Rumbaugh. We were called to Louisville. It was out in the country and when we turned into the driveway, hidden by a cornfield, there stood this mansion which we learned later was insured for \$690,000. The heater to the pool had caught on fire. I was a little disillusioned at first. My image of the Red Cross was helping poor people and this woman, her son, and husband were out of town, and they were not poor! Then it dawned on me, this was not a tragedy by my definition, but it was a tragedy to her. She may not need our financial support but she needed emotional support....my first lesson.

My second fire call came at 3:00 in the morning when Phyllis Andrews called and we went to an apartment occupied by 5 women from the Sudan, a mother, her pregnant daughter-in-law, and 3 other girls. The son was out of town and only one of them spoke English and she was 12 years old. Phyllis worked miracles getting the mother to understand she had to leave (she was determined to stay in the apartment which was unlivable). It was so dark - the windows were covered, there was no power, and the clients had very dark complexions - I couldn't see a thing. My second lesson, always carry a flashlight for night calls. It has continued to be a learning experience for me. Every fire is different and, hopefully, I can continue to contribute in some way to each family's recovery.

## ***GREETINGS TO OUR NEW VOLUNTEERS***



### **Mike Taillard**

A recent addition to the Heartland Chapter's Disaster Action Team, Mike Taillard had this to say: "I am married and we are expecting our first two kids any week now. I have a master's in international business finance and an undergrad in international business economics. Until recently I taught economics in Beijing but have now joined the U.S. Army. I am also the proud father of twin boys, born February 26, 2009!" Congratulations Mike!

We welcome Mike to the team and look forward to working with him in providing emergency services to our community.



### **Ed Schwartz**

In the real world, for the last 22 years, Ed has been an independent insurance agent presenting all types of health products. For fun, Ed's main activities are hunting, fly fishing, attending the College World Series and reading non-fiction, particularly WWII and American history books.

Ed's other volunteer work includes helping WWII veterans acquire earned service medals and citations. Many of them have gone on the Honor Flights to Washington, D.C. Receiving their commendations in that location has made the reception of their commendations even more meaningful. These people are truly the greatest generation; their humility is amazing.

Ed had been thinking about volunteering for the American Red Cross for the past 3 or 4 years and joined the DAT team because a volunteer mentioned it to him while he was donating blood. "Once I learned more about the wide scope of its services, I wanted to be part of the Red Cross. I believe helping others is a great way to live your life," Ed said.



### **Keturah Fenicle**

When asked to introduce herself to our other DAT volunteers, Keturah Fenicle said, "I decided to become a Red Cross volunteer because I thought that this would be an interesting way to be a part of something larger than myself and to help in the community and maybe even other parts of the world someday. I also wanted to learn new things and to meet new people. I knew that the Red Cross afforded many opportunities for volunteering in different ways, so I thought I would sign up.

In the real world I assist people in finding and keeping jobs and I assist businesses by keeping good employees working for them. For fun I enjoy going out to eat and attending Omaha area events with friends, home decorating, gardening, nature, bike riding, traveling - when I can, and last but not least, walking my lab/retriever mix and my two ferrets."



### **Amy Burns**

Another new DAT team member is Amy Burns. Amy told us, "I work in the accounts receivables at a local doctor's office. For fun I enjoy hanging out with family and friends. As a life long volunteer I thought the Red Cross would be a good way to help in the community while meeting new people."



**Kim Burns**

“In the real world I am a Registered Nurse in the ICU at Bergan Mercy Hospital. For fun I enjoy spending time with family and friends (i.e. going boating, rodeos, NASCAR races, and just hanging out). The reason I decided to join the DAT team is because I always volunteered when I lived in my hometown. I am from a very small town the Southeast corner of NE and I always helped out in the community.

My Dad is still a member of the Volunteer Fire Dept. and my Mom is always helping at Church functions. So with that said I guess being a volunteer is something that I was taught was the right thing to do and helping people in a disaster is the way I wanted to be of help.”

<b>THE BOX SCORE January 2009</b>	
<b>RESPONDED TO:</b> ❖ 19 INCIDENTS <b>INITIATED:</b> ❖ 29 CASES <b>SERVED:</b> ❖ 92 PEOPLE	<b>FINANCIALLY ASSISTED</b> ❖ 22 FAMILIES <b>COMMITTED DOLLARS OF RELIEF</b> ❖ \$12,417.00 IN DIRECT DISASTER RELIEF

<b>VOLUNTEER RESPONSES IN JANUARY 2009</b> <b><u>52</u></b>	<b>TOTAL VOLUNTEER HOURS GIVEN IN JANUARY 2009</b> <b><u>164</u></b>
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## MARCH DIS & DAT CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<p style="text-align: center;"><b>1</b></p> <p>Paul Keller Verlan R Michael B Michael Dijak Ed Schwartz Cindy Ritzman Mike Taillard Mike Clark</p> <p>Supervisors Jennie/Sue/Bill</p>	<p style="text-align: center;"><b>2</b></p> <p>Verlan R. Michael B Jeanie Penningt. Keturah Fenicle Joan Bowden Mike Taillard Amy Burns Ed Schwartz Bonnie Venhaus Michael Dijak Mike Clark Supervisors Jennie/Phylis</p>	<p style="text-align: center;"><b>3</b></p> <p>Verlan R. Michael B Michael Dijak Matt Allaire Cindy Ritzman Mike Taillard Amy Burns Ed Schwartz Barb Ackley Kim Burns Joan Bowden Supervisors Peter McDonald</p>	<p style="text-align: center;"><b>4</b></p> <p>Keturah Fenicle Verlan R Michael B Wendel Aanerud Mike Taillard Amy Burns Ed Schwartz Lea Blake Michael Dijak Kim Burns Matt Allaire Supervisors Bill Dreyfus</p>	<p style="text-align: center;"><b>5</b></p> <p>Verlan R Michael B Mike Taillard Cindy Ritzman Amy Burns Ed Schwartz Michael Dijak Barb Ackley Wendel A Keturah Fenicle</p> <p>Supervisors Ane Tillotson</p>	<p style="text-align: center;"><b>6</b></p> <p>Natalie Perkins Mike Taillard Michael B Verlan R Wendel Aanerud Luke Thomas Amy Burns Ed Schwartz</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>7</b></p> <p>Issa Oumarou Michael B Ed Schwartz Kim Burns Mike Taillard Keturah Fenicle Verlan R</p> <p>Supervisors Jen Oumarou</p>
<p style="text-align: center;"><b>8</b></p> <p>Natalie Perkins Michael B Kim Burns Mike Clark Cindy Ritzman Michael Dijak Verlan R Mike Taillard Ed Schwartz</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>9</b></p> <p>Michael B Ed Schwartz Mike Clark Keturah Fenicle Wendel Aanerud Michael Dijak Verlan R Mike Taillard Amy Burns</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>10</b></p> <p>Michael B Mike Taillard Cindy Ritzman Mike Clark Barb Ackley Amy Burns Ed Schwartz Bonnie Venhaus Lea Blake Michael Dijak Matt Allaire Wendel Aanerud Supervisors Peter McDonald</p>	<p style="text-align: center;"><b>11</b></p> <p>Michael B Mike Clark Matt Allaire Jeanie P. Ed Schwartz Kim Burns Keturah Fenicle Wendel A Mike Taillard</p> <p>Supervisors Bill Dreyfus</p>	<p style="text-align: center;"><b>12</b></p> <p>Mike Clark Karen S Michael B Cindy Ritzman Jeanie P Barb Ackley Mike Taillard Keturah Fenicle Amy Burns Ed Schwartz Michael Dijak Kim Burns</p> <p>Supervisors Ane Tillotson</p>	<p style="text-align: center;"><b>13</b></p> <p>Natalie Perkins Mike Taillard Lea Blake Michael B Mike Clark Luke Thomas Kim Burns Amy Burns Ed Schwartz</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>14</b></p> <p>Issa Oumarou Soojung Shin Keturah Fenicle Natalie Perkins Mike Clark Michael B Michael Dijak Ed Schwartz Kim Burns Mike Taillard</p> <p>Supervisors Jen Oumarou</p>
<p style="text-align: center;"><b>15</b></p> <p>Natalie Perkins Michael Dijak Michael B Mike Clark Cindy Ritzman Mike Taillard Kim Burns Ed Schwartz</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>16</b></p> <p>Ed Schwartz Michael B Mike Clark Keturah Fenicle Mike Taillard</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>17</b></p> <p>Mike Clark Michael B Kim Burns Ed Schwartz Wendel Aanerud Matt Allaire Barb Ackley Cindy Ritzman Mike Taillard</p> <p>Supervisors Pete McDonald</p>	<p style="text-align: center;"><b>18</b></p> <p>Soojung Shin Michael B Mike Clark Wendel A Keturah Fenicle Kim Burns Ed Schwartz Bonnie V Matt Allaire Mike Taillard Luke Thomas Amy Burns</p> <p>Supervisors Jennie Hovey</p>	<p style="text-align: center;"><b>19</b></p> <p>Mike Clark Kim Burns Cindy Ritzman Michael B Mike Taillard Keturah Fenicle Wendel A Amy Burns Ed Schwartz</p> <p>Supervisors Ane Tillotson</p>	<p style="text-align: center;"><b>20</b></p> <p>Luke Thomas Ed Schwartz Mike Clark Kim Burns Natalie Perkins Michael B Mike Taillard Wendel Aanerud Verlan R</p> <p>Supervisors Phylis Andrews</p>	<p style="text-align: center;"><b>21</b></p> <p>Issa Oumarou Mike Clark Keturah Fenicle Mike Taillard Natalie Perkins Michael B Soojung Shin Verlan R Liz Clausen Ed Schwartz</p> <p>Supervisors Jen Oumarou</p>

## MARCH DIS & DAT CALENDAR - cont

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<p style="text-align: center;"><b>29</b></p> <p>Liz Clausen Ed Schwartz Cindy Ritzman Michael Dijak Mike Taillard Michael B Verlan R Wendel Aanerud</p> <p>Supervisor Phylis Andrews</p>	<p style="text-align: center;"><b>30</b></p> <p>Amy Burns Ed Schwartz Michael B Mike Taillard Michael Dijak Mike Clark Verlan R Joan Bowden Jeanie P Wendel A Keturah Fenicle Supervisor Jennie/Phylis</p>	<p style="text-align: center;"><b>31</b></p> <p>Amy Burns Ed Schwartz Cindy Ritzman Michael B Mike Taillard Mike Clark Michael Dijak Verlan R Barb Ackley Joan Bowden Jeanie P Wendel Aanerud Supervisor Peter McDonald</p>	<p style="text-align: center;"><b>MEDIA CONTACTS</b></p> <p>*BARB ACKLEY #305-6460</p> <p>*LIZ CLAUSEN #510-4656</p> <p>*DANELLE S. #689-3683</p>	<p><b>If you are unable to volunteer for the day you signed up for or would like to volunteer extra days please page the supervisor on duty.</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tbody> <tr> <td>Peter McDonald</td> <td>444-2021</td> </tr> <tr> <td>Phylis Andrews</td> <td>444-2574</td> </tr> <tr> <td>Ane Tillotson</td> <td>444-2579</td> </tr> <tr> <td>Joey Bendorf</td> <td></td> </tr> <tr> <td>Jennie Hovey</td> <td>977-1926</td> </tr> <tr> <td>Daniel Edwards</td> <td>271-1197</td> </tr> <tr> <td>Jason Ziebold</td> <td>444-0013</td> </tr> <tr> <td>Jennifer Oumarou</td> <td>271-8988</td> </tr> </tbody> </table>		Peter McDonald	444-2021	Phylis Andrews	444-2574	Ane Tillotson	444-2579	Joey Bendorf		Jennie Hovey	977-1926	Daniel Edwards	271-1197	Jason Ziebold	444-0013	Jennifer Oumarou	271-8988
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